



# Certificate

**Mr. Dhaval Patel**

Has successfully contributed and published a paper

**A STUDY ON CUSTOMER RELATIONSHIP  
MANAGEMENT WITH SPECIAL REFERENCE TO  
SERVICE SECTOR IN INDIA**

In an  
International Peer Reviewed & Refereed

**Scholarly Research Journal for  
Interdisciplinary Studies**

ISSN (E) 2278-8808, ISSN (P) 2319-4766 SJIF 2021:7.380  
**PEER REVIEWED & REFEREED JOURNAL**  
MAY-JUNE, 2021 VOLUME 8, ISSUE 65, RELEASED ON 01/07/2021



Certificate No. SRJIS 22/22/2021

A handwritten signature in black ink.

Dr. Yashpal D. Netragaonkar  
Editor in chief for SR Journals